

## CPE SCHEMES AND TERMS AND CONDITIONS

The Company has following schemes for Set Top Boxes and related equipment, hereinafter collectively referred as Customer Premises Equipment (CPE). The Company reserves right to formulate any other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be intimated to the subscribers as and when they are announced.

### CPE Sale Scheme (Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition
Amount	1271.19	1694.9
GST @ 18%	228.81	305.1
<b>TOTAL</b>	<b>1500</b>	<b>2000</b>

### General Terms and Conditions:

1. The CPE price is inclusive of a one-time Installation charge (Rs.350/-) and Activation charge (Rs.100/- ).
2. CPE shall consist of Set Top Box (STB) and related accessories such remote, adaptor and HDMI/AV cable . In case additional cable is required, the cost of the same shall be paid by the subscriber.
3. The Company reserves the right to change the price or modify the scheme of the CPE from time to time.
4. The ownership of the CPE under this scheme vests with the subscriber.
5. The CPE purchased under this scheme has a warranty of one year, which is applicable from the date of purchase of the CPE. During such period, repairs or replacement of the CPE shall be the responsibility of Mauli Cable Network.
6. The warranty terms will stand null and void in case the STB has been tampered with or damaged.
7. After the expiry of warranty period of 1 year, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time.

### CPE Deposit scheme (Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition
Amount	847.46	1271.19
GST @ 18%	152.54	228.81
<b>TOTAL</b>	<b>1000</b>	<b>1500</b>

General Terms and Conditions:

1. Amount indicated above are deposit, taken in advance, inclusive of one-time Installation charge (Rs.350/-) and Activation charge (Rs.100/-). The deposit once collected is refundable on return of box in working condition.
2. CPE shall consist of Set Top Box (STB) and related accessories such remote, adaptor and HDMI/AV cable. In case additional cable is required, the cost of the same shall be paid by the subscriber.
3. The Company reserves the right to change the rental charges and/or modify the scheme of the CPE from time to time.
4. The ownership of the CPE under this scheme vests with Mauli Cable Network.
5. The CPE rented under this scheme carries a service commitment of 3 years commencing from date of activation. During such period, repairs or replacement of CPE shall be the responsibility of Mauli Cable Network.
6. The service commitment terms will stand null and void in case the CPE has been tampered or damaged.
7. After the expiry service commitment period of 3 years, the Company reserves the right to charge the subscriber for repairs or replacement of CPE as per the rates to be announced by the Company from time to time.